

National 360

Easy Read – Rights

What are your rights?



This document tells you about **your rights**.



Australian laws respect the rights of people with disability. The laws say you:

- should be **included in community life**
- have the **same rights** as all other Australians.



What are your human rights?



You should be:

- **safe** in your home and anywhere else
- treated with **respect**
- part of your cultural **community**.



You should be able to:

- **participate** in your **religion**
- express your **sexuality**
- communicate in your family's **language**.

National 360

When **working with National 360** you **also have rights**.



You have the right to:

- receive a good quality service
- tell us about your needs and wants
- make your own choices



You also have the right to:

- be safe
- get help when you need it
- try new things and take risks

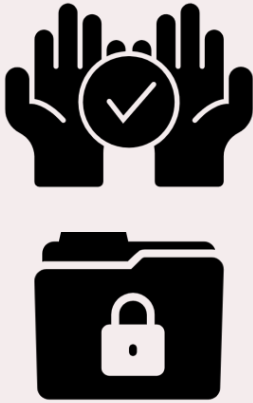


How does National 360 respect your rights?



National 360 will:

- be polite and respectful
- respect **your privacy**
- **treat you well**
- **help you** make your own choices
- **listen to you**
- be honest
- **involve your family, advocate, and other support carers** (if you want us to).



We will also:

- ask you to tell us **what supports you want**
- keep your **personal information private**.



You can safely:

- **make complaints** and provide feedback to us
- tell us you want to use another provider.



We also make sure our staff have the required qualification and knowledge to support you.