

# National 360

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## Easy Read – Support Planning

What is a therapy plan?



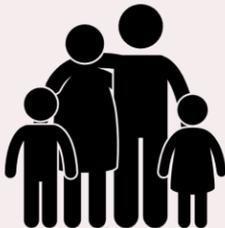
As a part of **support planning**, we create a **personalised** document that is **unique** to your **needs, circumstances, and NDIS goals**.

This document is called a **“Therapy Plan”**



Your **input** is essential to create a therapy plan.

We may also need to talk to your family, health providers and others (**with your permission**).



**The billing** for creating a **therapy plan** is completed as per **NDIS pricing arrangements**.





We will ask you to tell us about:

- Your **Needs** and **Requirements**
- Your **NDIS Goals**.



We will **consult** with you about **supports** such as:

- Living skill development
- Your interests, leisure, and community group involvement
- Travelling and transport needs



We will **consult** about:

- Family relationships
- Physical environment
- Cultural requirements
- Communication methods
- Medical needs and Health requirements
- Other services and supports



Your **therapy plan** will have a list of your **NDIS goals** and a plan to achieve those goals.

**Therapy plans** help keep track of progress towards **your NDIS goals**.



Your therapy plan will have a **review date**. The plan is reviewed **before** it expires.



If your **needs** or **circumstances** change, then we will review your plan earlier.



If you are receiving more **than one service** from National 360. We will **collaborate** and create **one therapy plan** for you.



We will provide you with **a copy** if the therapy plan and we will keep one copy on your case file at National 360.



If you want to make changes to the therapy plan or update anything. Please contact your:

- Therapist
- Call National 360 Customer Service on 1300 340 440
- Email: [info@national360.com.au](mailto:info@national360.com.au)